

# Volunteer Management in Cancer Care (VMCC)

## Symposium Agenda

### Leading the Way: The Unique Culture of Volunteer Management in Cancer Care

October 18-20, 2017

Hosted by Dana-Farber Cancer Institute

Boston, Massachusetts



Discover. Care. Believe.

#### WEDNESDAY, 18<sup>th</sup> October, 2017

2:00 - 5:00 p.m.	Registration - Conference Center, DFCI Yawkey Building, 3 <sup>rd</sup> floor
2:00 - 3:30 p.m.	<b>Preconference Workshop-Conference Center, VMCC Leadership</b> <b>Moderators: Pat Stahl and Jane Hedal-Siegel</b>
3:30 - 5:00 p.m.	<b>Preconference Workshop-Conference Center</b> <b>A Discussion: Pros and Cons of Online Peer Mentoring</b>  <b>Moderator: Curt Brinkman; Panelists: Patrick Y. Tang, Ginny Finn, Judy Kasey-Houlette, Mary Jones, Debbie Schultz,</b>
5:00 - 7:00 p.m.	<b>Opening reception/ Welcome : Leading the Way: Defining the Unique Culture of Cancer Care Volunteerism in 2017</b>  <b>Hors D'oeuvres and Cash Bar at the Bistro Courtyard by Marriott Brookline</b> <b>40 Webster Street</b> <b>Brookline, Massachusetts</b>

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#### THURSDAY, 19<sup>th</sup> October, 2017

8:00 - 9:00 am	Conference Center, DFCI Yawkey Building, 3 <sup>rd</sup> floor      Networking Breakfast	
9:00-10:00 am	<p><b>Welcoming Remarks: Anne H. Gross, PhD, RN, FAAN, Senior Vice President, Patient Care Services &amp; Chief Nursing Officer Dana-Farber Cancer Institute</b></p> <p><b>Keynote Address: James A. Tulsky, MD, Chair, Department of Psychosocial Oncology and Palliative Care Dana-Farber Cancer Institute</b></p> <p><b>“Communication in a Cancer Center: Responding to Patient Emotion”</b></p>	
10:00-11:30 am	<p><b>Patient and Caregiver Volunteer Programs: Working through the Challenges: Jane Hedal-Siegel and Wendy Bonilla, Memorial Sloan Kettering Cancer Center</b></p> <p><b>Soul Mates, Innovative matching for Breast Cancer Patients: Nancy Poorvu, Ph.d , LCISW Dana Farber Cancer Institute</b></p>	<p><b>Relational Skill Building for Cancer Care Volunteers: Pat Stahl, Dana-Farber Cancer Institute</b></p> <p><b>Developing a Volunteer Retention Plan: Purpose, Metrics, Outcomes: Susan P. French, The University of Texas MD Anderson Cancer Center</b></p>
11:30-1:00 pm	Lunch and Poster Presentations (12:15-1:00)	
1:30-3:00 pm	<p><b>You Will Never Believe What Happened Next! Leveraging Volunteers by Expanding Their Organizational Role: Cynthia Gutierrez-Bernstein and Sarah Miretti Cassidy, Cancer Hope Network</b></p> <p><b>Support Mentors: The Importance of Self-Care and Continued Engagement: Katie Brown, Lungevity</b></p>	<p><b>A New Orientation for Volunteers at Memorial Sloan Kettering Cancer Center: Jane Hedal-Siegel</b></p> <p><b>Keys to Success: Partnerships, Orientation and Support: Kim Amtmann Buettner, Moffitt Cancer Center</b></p>
3:00-4:00 pm	Table Discussions led by Michael Hannon and Gabriella Brand, Memorial Sloan Kettering Cancer Center	
4:00-5:00 pm	Tour of Dana-Farber Cancer Institute	

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5:00-5:15 pm	Day 1 Conclusion, Recap
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**Friday, 20<sup>th</sup> October, 2017**

8:00-9:00 am	Networking Breakfast and Poster Session Conference Center, DFCI Yawkey Building, 3 <sup>rd</sup> floor	
9:00-10:00 am	<p><b>Peer Support: Evidence, Strategic Advantages, and Opportunities for Volunteers in Cancer Prevention and Care</b></p> <p>Edwin B. Fisher, PhD, Global Director, Peers for Progress, and Professor, Department of Health Behavior, Gillings School of Global Public Health, UNC-Chapel Hill</p>	
10:00 am-12:00 pm	<p><b>Efficacy of In-Person Training for Peer Mentoring:</b> Jenny Cook, Firefly Sisterhood</p> <p><b>Critical Elements of Peer Mentor Training:</b> Maritza Nassif, Dana-Farber Cancer Institute</p>	<p><b>Teen Volunteers in a Comprehensive Cancer Center Setting:</b></p> <p>Mary Donnelly Jackson, The University of Texas MD Anderson Cancer Center, Michele O'Neil, University of North Carolina Lineberger Comprehensive Cancer Center, Alicia Syres, University of Southern California Norris Comprehensive Cancer Center, Laura Zubeck, Karmanos Cancer Institute Maureen M. Oswald, University of Virginia Cancer Center</p>
12:00-2:00 pm	2019 Future Planning Lunch Discussion	
2:00-3:30 pm	Day 2 Symposium Evaluation & Farewell	